

# Sam Good — Regional Head of IT for Wiltshire and Berkshire

## Career Progression

In 2011, having completed an apprenticeship at Drove Primary School three months early, Sam was offered a full-time role at the school as an IT technician. Nine months later, when The White Horse Federation was formed, he was given the opportunity to join the federation IT support team.

Initially, Sam continued supporting Drove Primary School in his new role, but later branched out to support other schools and team members within the trust, including working with and mentoring several IT apprentices. While in this position, Sam worked with his line manager toward achieving the required experience and qualifications for the role of senior IT technician. With this came added responsibilities, increased workload, and further opportunities to develop his knowledge and skill set. Sam travelled to TWHF schools, discovering more networks and technologies to support and working closer with other members of the trust, often helping upgrade their networks during school holidays.

After four years, Sam took the opportunity to step into a project role, and after a successful application, he began working with more schools, demonstrating his ability to troubleshoot complex networks and design and implement improved systems. As project technician, Sam furthered his knowledge and built a more well-rounded skill set. He was also able to cover for network managers, which exposed him to varied and unknown environments, forcing him to adapt and improve his management and leadership qualities.

Sam's professional development made him the perfect candidate for a network manager role, a promotion he accepted before, in June 2018, he successfully applied to become The White Horse Federation's regional head of IT for Wiltshire and Berkshire.

## Federation Support

Throughout his time at The White Horse Federation, Sam has received the direct support of the trust's IT director, and during his time as a project technician he was supported by the trust's regional head of IT. They have afforded him the opportunity to grow professionally and as an individual, and have provided the necessary platform for Sam to train and learn. Beyond the years of experience he has gained in multiple roles, Sam has also trained and qualified in globally recognised certifications, including with the likes of Microsoft, CompTIA, ITIL, Cisco, and VMware. Sam also recognises the support he receives from the senior leaders of the MAT, who he says have "put their trust" in him by giving him more demanding and responsible roles.



## What They Say

“I would encourage anyone considering a career with The White Horse Federation to apply. As well as the amazing schools and diverse cultures and environments you will get to experience, there are also many great people who work hard, not only to support our schools and pupils, but also each other. The MAT has a clear ethos, values, and goals, and is committed to recognising and developing talent among its staff.”